

## How to Book Your Tickets

### Booking for the general public opens on **Monday 11 August**

(Please note that booking for events at the Marlowe Theatre opens on 18 August. Postal forms sent in with requests for tickets at the Marlowe will be processed from this date).



#### In Person

The Festival Box Office, located in the Canterbury Tourist Information Centre (opposite the Cathedral entrance in The Buttermarket), is open Mon-Sat 9.30am – 4.30pm and Sunday 10am – 3.30pm.

#### By Post

All events with a code number can be booked on this form, which must be returned to the Festival Box Office at least one week prior to the event. Tickets will be dispatched from the middle of August. **All postal bookings are subject to a £2 booking fee – but there will be no postage charge and a stamped addressed envelope is not required.**

**Festival Box Office**  
Canterbury Information Centre  
12/13 Sun Street, The Buttermarket  
Canterbury, Kent, CT1 2HX

Please note that forms with requests for tickets at the Marlowe Theatre will not be processed until 18 August. Tickets dispatched from the end of August.

#### By Phone

The Festival Box Office can accept telephone bookings for all coded events **except** those at the Marlowe, Gulbenkian or Theatre Royal Margate. Tickets for those events should be booked directly with the theatres. **All telephone bookings are subject to a £2 booking fee – but there will be no postage charge and a stamped addressed envelope is not required.** Reservations are provisional until payment is received and are released after 5 working days. Please quote your booking number when paying.

**Festival Box Office: 01227 378188**  
**Marlowe Box Office: 01227 787787**  
**Theatre Royal Booking Office: 0845 130 1786**  
or 01227 787787  
**Gulbenkian Booking Office: 01227 769075**

#### Online

For secure online booking for Festival events visit [www.canterburyfestival.co.uk](http://www.canterburyfestival.co.uk). The Marlowe and Gulbenkian Theatres have secure online booking facilities – visit [www.gulbenkiantheatre.co.uk](http://www.gulbenkiantheatre.co.uk) and [www.marlowetheatre.com](http://www.marlowetheatre.com). See individual websites for booking fees.

#### Booking Codes

Booking codes for use on this postal form can be found next to the event or on the At A Glance page. The codes refer to the venue and the date of the event. Walks are coded W and Umbrella Events U. Please note that not all Umbrella Events are bookable through the Festival Box Office. See pages 50-52 for full details.

#### Mailing List

If you are not already on our mailing list and would like to receive next year's brochure, please tick this box.

**NB: The booking fee is charged per transaction not per ticket.** This is an unavoidable administration cost and no proceeds from this fee will go to the Festival or Canterbury Information Centre.

#### Friends Priority Booking

Friends of the Festival have priority booking from 21 July – 11 August and enjoy many benefits throughout the year, including discounts on selected events, social events and regular newsletters. Friends' memberships start from as little as £20 for an individual and £30 for a joint membership. Visit the Friends page [www.canterburyfestival.co.uk](http://www.canterburyfestival.co.uk) for more information and a downloadable application form or call the Festival Office on 01227 452853.

## Booking by Post

When booking by post please return this entire form enclosing an open signed cheque payable to Canterbury City Council (with upper payment limit in the top left corner and all other areas blank). The Box Office will complete the cheque as necessary.

If you wish to pay by Mastercard/Visa/Switch/Delta please quote your account number.

Expiry Date     Valid from

Security Code\*    Switch Issue Number

\*The last 3 digits of the number on the back of the card in the signature box

If you would like your tickets posted to you please tick this box

**NB** If you **DO NOT** tick this box, your tickets will be held at the Box Office for collection.

Total Value of Booking Order £

Name

Address

Postcode

Daytime telephone number

Email

If your first choice is unavailable, would you like us to book the next available ticket price? Please tick this box.

For the most up-to-date information on Festival events, news and competitions throughout the year, tick to join the festival e-list.

Booking for all Festival events excluding Marlowe, Gulbenkian and Theatre Royal Margate

Code	Page No	Event Title	Date & Time	Price per ticket	No of full price seats	No of conc seats	Total £

Marlowe Theatre events codes **M** (NB forms will not be processed until 18 August for Marlowe ticket requests)

Sub Total


Sub Total

Please complete in **BLOCK CAPITALS**

Gulbenkian Theatre events code **G**

Code	Page No	Event Title	Date & Time	Price per ticket	No of full price seats	No of conc seats	Total £

Theatre Royal events code **TR**

							Sub Total

Sub Total

Booking Fee £2      **2.00**

I would like to support the Festival with my donation of £

**GRAND TOTAL £**

Did you know that the Canterbury Festival is a charity? Please think about giving a donation.

### Reminder List

When you send in your booking form...

- Have you enclosed your cheque, or filled in your credit card details?
- Have you included the relevant booking fee?
- Have you ticked the box to let the Box Office know that they can book other price tickets if your first choice is not available?

Send Completed Form to:  
**Festival Box Office**  
**Canterbury Information Centre**  
**12/13 Sun Street**  
**The Buttermarket**  
**Canterbury, Kent**  
**CT1 2HX**

For other enquiries please contact:  
**Canterbury Festival Office**  
**Christ Church Gate**  
**The Precincts**  
**Canterbury**  
**CT1 2EE**  
**Tel: 01227 452853**

### Concessions

Concessions, where applicable, are detailed in brackets in the ticket price sections of each event listing. Contact the Marlowe and Gulbenkian Theatre Box Offices directly for detailed concessions information.

### Disabled Access

The Festival programmes events in a number of venues across the city. For a full access guide please contact the Festival Office on 01227 452853. The guide is downloadable from [www.canterburyfestival.co.uk](http://www.canterburyfestival.co.uk). Unfortunately the Festival cannot accept responsibility for the management of exhibitions, artist open house trails and umbrella events.

### Refunds and Exchanges

Unfortunately tickets **cannot** be exchanged or money refunded.

### Canterbury Visitor Information Centre

Contact the information centre for details of accommodation, restaurants and pubs in the city. Tel: 01227 378100.  
[www.canterbury.co.uk](http://www.canterbury.co.uk)

### The Big Eat Out

Enjoy an evening meal for just £10 in restaurants across Canterbury.  
 See page 44 for details.

### The Big Sleepover

Staying in Canterbury for the Festival?  
 For a range of accommodation see page 45 for details.

### Box Office Contact Details

#### Festival Box Office

Canterbury Information Centre, 12/13 Sun St,  
 The Buttermarket, Canterbury, CT1 2HX  
 Tel: 01227 378188  
 Open: Mon – Sat 9.30am – 4.30pm,  
 Sun 10am – 3.30pm



#### Marlowe Theatre Box Office

The Friars, Canterbury, Kent CT1 2AS  
 Tel: 01227 787787  
 Open: Mon – Sat 10am – 9pm (Tues from 10.30am)  
 (Until 7pm on non-performance nights)  
[www.marlowetheatre.com](http://www.marlowetheatre.com)



#### Gulbenkian Theatre Booking Office

The University, Canterbury, Kent CT2 7NB  
 Booking Office: 01227 769075  
 Open: Mon – Fri 11am – 5pm,  
 Sat 11am – curtain up, Sun 2pm – curtain up  
 (Extended on performance evening until curtain up)  
 £1 charge on all credit and debit card bookings.  
[www.gulbenkiantheatre.co.uk](http://www.gulbenkiantheatre.co.uk)



#### Theatre Royal Margate

Booking Office: 0845 130 1786 or 01227 787787  
 Lines open Mon - Sat 10am - 9pm  
 Tickets may be purchased in person from:  
 Marlowe Theatre Canterbury, Margate Tourist Information,  
 or Theatre Royal Margate Box Office, Addington St,  
 Margate CT9 1PW  
 For opening hours see [www.theatreroyal margate.com](http://www.theatreroyal margate.com)